

### Public Health AmeriCorps (PHA) Member Position Description

<u>California Hospital Medical Center (CHMC)</u>
Our Mission: As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.
Public Health AmeriCorps - Intern
Public Health AmeriCorps, Los Angeles County
May 30, 2024
May 30, 2025
Patient Experience
Garrett South, DIrector of Patient Experience
Under the supervision of the Supervisor, spearhead efforts to increase public health needs
within The primary areas of focus include: Hospital and c.ommunity

Site1401 South Grand AvenueLocationLos Angeles, CA 90015	
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Position Summary	Under the supervision of the Supervisor, spearhead efforts to increase public health needs within CHMC Dignity Health. The primary areas of focus include health equity, access to services/reducing barriers to care, and improvement of health literacy amongst CHMC's patient population.
Hour Requirements	<ul> <li>Full-time (1700 hours/year) X</li> <li>Reduced-Half Time (675 hours/year)</li> <li>Minimum Time (300 hours/summer)</li> </ul>
Teleservice work policy	Up to the needs of the hospital and discretion of the director on an ad hoc basis
Schedule	Monday to Friday 8am-5pm
Orientation and Training	<ul> <li>Attend all required training provided by L.A. Works/ Public Health AmeriCorps and Host Sites specific training.</li> <li>Work independently and follow supervisor(s) directions.</li> <li>Comply with all Public Health AmeriCo</li> <li>Comply with all Public Health AmeriCo</li> <li>Trps and L.A. Works standards and guidelines.</li> </ul>

	<ul> <li>Complete all required trainings assigned by CHMC</li> <li>Attend CHMC's New Employee Orientation</li> </ul>
COVID-19 Policy/ Guidelines	<ul> <li>All members are required to be fully vaccinated against COVID-19</li> <li>All members are required to mask around patients if they are not vaccinated</li> </ul>



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### **General Requirements:**

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### Strong Interpersonal, advocacy, and communication skills

- Willingness to learn and work in a high paced environment
- Ability to work independently and with limited oversight
- Ability to speak Spanish is highly preferred, will require some members to speak Spanish
- Ability to speak Korean is a plus

#### **Physical Demands and Work Environment:**

• <u>Travel to neighboring communities for outreach purposes</u>

# **Supervision and Training:**

- Attend all required training provided by L.A. Works/ Public Health AmeriCorps and Host Site specific training.
- Comply with all Public Health AmeriCorps and L.A. Works standards and guidelines.



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Duties and Responsibilities:	
Responsibilities breakdown as follows:	
<b>1</b> . Implement community health needs assessment programming (ie. attend community health fairs, provide health education classes in the community, and provide patient education to our patient at CHMC.	50%
2. Support in Patient Experience Department's programming needs (ie. providing patient education around hospital priorities, education on the program of Navigating the Healthcare System)	50%
3.	%
4.	%



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5.	%
6.	%
7.	%
8.	%